



TM Professional Services

Dyna Lync Telecom is the industry leader in professional services on the Nortel/Avaya Telephony Manager. For over 15 years, we have been providing exceptional service to our partners and customers.

TM Professional
Services

Telephony Manager Professional Services

TM Professional Services:

Pre-Engineering
Implementation
Support Services

Advanced Integration
Training
Rate Tables

Our Professional Service Package includes:

- Coordination services, where we first confirm all prerequisites are met to insure a hassle-free installation.
- Experienced Technical Field Specialists insure a complete and problem free implementation.
- Knowledgeable instructors provide comprehensive training customized to customer needs.
- Advanced Integration includes LDAP Integration, Custom Reports, Traffic Studies and Import/Exporting of call data.
- Industry leading support services
- Provide standard or custom rate tables

Featuring Our 5- Star Support:

- 800 Number to our call center of TM Specialists
- Online Request Management Portal Access
- Proactive Patch Notifications
- Quarterly Health Checks
- Quarterly Newsletter

