Dyna Lync
Telecom, Inc.

StradaTel Premium – Advanced Telephony Management

StradaTel PREMIUM

StradaTel Premium is an advanced suite of telephony management applications that provides comprehensive tools for configuration, control, and analysis of multiple PBX platforms including Nortel, Avaya and Cisco

Modules include:

Call Accounting
- A reporting package that allows you to view your Telecom Expense Management costs with flexible reporting features.

Fraud Squad
- Real-time detection and reporting of suspect/fraudulent calls.

Dyna Switch
- Single/Multi switch management package for performing Moves, Adds and Changes to your Avaya or Nortel PBX.

Traffic Manager
- Captures PBX traffic information, consolidates and organizes it into concise management reports for single or multiple sites.

Contact Center Manager
- Provides detail reports for Agents, Positions, Queues and Trunk Routes for single or multiple sites

DynAlert (e911)
- A real-time emergency package that detects and immediately notifies you the instant a 911 call is made.

Key Features Include:

- Unified platform shares data across common database
- Easy to use GUI Web interface
- Automatic and manual reporting with custom filters
- Seamless integration to other StradaTel Modules
- Centralized data collection for single or multiple PBX's
- Flexible User Account Management / Customization
- Suitable for small to enterprise systems
- Minimal server requirements
- Supported on Virtual Servers

CALL ACCOUNTING   **DynaSwitch**   **Traffic Manager**   **CCM CONTACT CENTER MANAGER**   **DynAlert**

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